



Case Study

A Real FineCraft Client Journey: **FROM FRUSTRATION TO FULFILLMENT**

finecraftcontractors.com



WHEN PROMISES FELL APART, FINECRAFT DELIVERED

After two years of frustration with a previous contractor who abandoned the job site and left the country, the homeowner was left with a gutted house, missing documentation, and hundreds of thousands of dollars in lost payments. The original renovation plan included major interior work, structural changes, and high-end finishes. Instead, the site sat unfinished, noncompliant, and without a clear path forward.

FineCraft Contractors stepped in to restore trust and momentum. With clear communication, structured planning, and steady execution, the team rebuilt the budget, recovered vital documents, resolved safety issues, and helped the homeowner make informed decisions that led to significant savings. What began as a rescue became a true working partnership focused on finishing the home to code, on time, and exactly as envisioned.

1

Immediate Contact—No Waiting

- ✓ When their original contractor vanished—even heading out of the country—FineCraft’s team reached out and started estimating within days.
 - ✓ The FineCraft estimator reviewed every detail, assured the client he understood the full scope, and personally met on-site to assess the half-finished work.
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Transparent Re-Bid, With Real Choices

- ✓ FineCraft rebuilt the budget from the ground up, line-by-line, matching (and explaining) every specification.
 - ✓ They empowered the client to **keep high-end finishes** by letting them buy directly, rather than up-charging. This alone saved the client **≈\$25,000** on custom cabinetry.
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3

Rescuing Lost Documentation

- ✓ The previous contractor’s BuilderTrend account had been closed, cutting off access to six months of specs.
 - ✓ FineCraft fully **restored access to all project documents and photos**, preventing the need to redo design work and saving weeks of delay.
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4

Correcting Hidden Problems—Before They Became Costly

- ✓ FineCraft uncovered and fixed **code violations**: outdated electrical and plumbing work from the prior contractor, and a missing support beam in the family room.
 - ✓ These discoveries not only ensured safety but also protected the client from future inspection failure and expense.
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Delivering the Desired Hurricane-Grade Front Door

- ✓ The client had dreamed of a specific steel/glass door—but after 2 years, the original contractor couldn’t source anything that met Florida hurricane codes.
- ✓ FineCraft conducted research, found a Florida manufacturer, and delivered **the exact door** the client envisioned—fully compliant, installed on time.

6 Reliable Schedule & Seamless Communication

- ✓ Where the first contractor dragged the project out over **two years for under 50% completion**, FineCraft:
 - Set clear milestones,
 - Communicated daily via group text, BuilderTrend updates, and weekly check-ins,
 - Ensured everything from window installs to final trim was **completed on a steady schedule**.

7 Peace of Mind, Not Just Construction

- ✓ FineCraft took full responsibility to finish the job right, step by step—even catching up on delayed orders and correcting defective work.
- ✓ No ghosting, no surprise costs, no excuses—just consistent, responsible building.

THE FINECRAFT DIFFERENCE

Issue Under Prior Contractor	How FineCraft Addressed It
Vanished mid-project	Immediate site visit, estimate and project start
Spec loss	Full document recovery — no loss of design momentum
Unsafe work hidden	Discovery and remediation of code issues
Undelivered materials	Sourced and installed hurricane-grade doors/windows as requested
No timeline adherence	Transparent milestones and steady progress
Communication breakdown	Daily updates via multiple channels; full responsiveness

When a Renovation Turned into a Rescue

FineCraft inherited chaos and restored order. They corrected critical issues, reestablished a clear project path, and delivered code-compliant work with consistent communication and milestone-based billing.

Contact FineCraft Contractors to find out if we are the right fit for your project.

Visit finecraftcontractors.com/fl or call (727) 591-3929 for a free consultation.

Based entirely on a real clash-to-completion experience in Clearwater, Florida